


<b>Search Notes</b>  	<b>Application/Control No.</b>  10616016	<b>Applicant(s)/Patent Under Reexamination</b>  BECKSTROM ET AL.
	<b>Examiner</b>  THJUAN K ADDY	<b>Art Unit</b>  2614

### SEARCHED

Class	Subclass	Date	Examiner
379	265.13	3/19/10	TKA
379	265.11	3/19/10	TKA
370	352	3/19/10	TKA
379	265.01	3/19/10	TKA
379	265.02	3/19/10	TKA
379	265.05	3/19/10	TKA
379	265.08	3/19/10	TKA
379	266.01	3/19/10	TKA

### SEARCH NOTES

Search Notes	Date	Examiner
EAST: search terms: representative; agent; operator; bid; call; live; human; caller; calling	3/19/10	TKA
EAST: robert near2 beckstrom.in.	3/19/10	TKA
US-PGPUB: assign\$6 near4 (plural\$5 or multiple) near4 (call or calling or caller or customer) with (contact or call) near2 center same (agent or operator or representative) and (agent or operator or representative) near5 bid\$5 near5 (call or calling or caller or customer) and assign\$5 near5 (call or calling or caller or customer) with highest near5 bid\$5 and media near type and average near4 (call or calling or caller or customer).clm.	3/19/10	TKA
US-PGPUB: 379/265.13 and (representative or agent or operator or supervisor) near5 bid\$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and bid\$7 and (display\$6 or screen).clm.	3/19/10	TKA
US-PGPUB: (representative or agent or operator or supervisor) near5 bid\$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and bid\$7 and (display\$6 or screen).clm.	3/19/10	TKA
US-PGPUB: bid\$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near3 agent.clm.	3/19/10	TKA
See attached EAST Search History: US-PGPUB	3/19/10	TKA
See attached EAST Search History	3/19/10	TKA

### INTERFERENCE SEARCH

--	--

<b>Class</b>	<b>Subclass</b>	<b>Date</b>	<b>Examiner</b>
379	265.13	3/19/10	TKA
379	265.01	3/19/10	TKA
379	265.02	3/19/10	TKA
379	265.08	3/19/10	TKA
379	265.11	3/19/10	TKA
370	352	3/19/10	TKA

--	--